



PATENT APPLICATION

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:  
SRINIVASAN  
Serial No.: 09/433,497  
Filed: November 3, 1999  
Confirmation No.: 2641  
Atty. File No.: 1631 (42059-00970)  
For: "Intelligent Call Routing System"

) Group Art Unit: 2663  
)  
) Examiner: Ferris, Derrick W.  
)  
)  
)

<p style="text-align: center;">CERTIFICATE OF MAILING</p> <p>I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING DEPOSITED WITH THE UNITED STATES POSTAL SERVICE AS FIRST CLASS MAIL IN AN ENVELOPE ADDRESSED TO COMMISSIONER FOR PATENTS, P.O. BOX 1450, ALEXANDRIA, VA 22313-1450 ON FEBRUARY 17, 2004.</p> <p style="text-align: center;">MARSH FISCHMANN &amp; BREYFOGLE LLP</p> <p style="text-align: center;"><i>Ferris Belich</i></p> <p>BY: _____ Ferris Belich</p>
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AMENDMENT AND RESPONSE

RECEIVED

FEB 27 2004

Technology Center 2600

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450


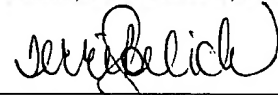
Dear Sir:

This Amendment and Response is responsive to the Office Action mailed November 17, 2003. Enclosed is a check in the amount of \$86.00 as the fee for the additional claims presented herein. Please credit any overpayment or charge any underpayment to Deposit Account No. 50-1419.

Please amend the above-identified patent application as follows:

02/26/2004 AMRB11 00000071 09433497 86.00 UP  
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<b>AMENDMENT TRANSMITTAL LETTER (Large Entity)</b>				<b>Docket No.</b> 1631(42059-00970)	
Applicant(s): SRINIVASAN					
Serial No. 09/433,497	Filing Date NOVEMBER 3, 1999	Examiner DERRICK W. FERRIS	Group Art Unit 2663		
Invention:		"INTELLIGENT CALL ROUTING SYSTEM"			
<p>TO THE COMMISSIONER FOR PATENTS:</p> <p>Transmitted herewith is an amendment in the above-identified application. The fee has been calculated and is transmitted as shown below.</p>					
<b>CLAIMS AS AMENDED</b>					
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	24 -	28 =	0 x	\$18.00	\$0.00
INDEP. CLAIMS	4 -	3 =	1 x	\$86.00	\$86.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
<b>TOTAL ADDITIONAL FEE FOR THIS AMENDMENT</b>					<b>\$86.00</b>
<p><b>RECEIVED</b> FEB 27 2004 Technology Center 2600</p>					
<div style="display: flex; justify-content: space-between;"><div><input type="checkbox"/> No additional fee is required for amendment. <input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of _____ <input checked="" type="checkbox"/> A check in the amount of <b>\$86.00</b> to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. <b>50-1419</b> <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input type="checkbox"/> Any patent application processing fees under 37 CFR 1.17.</div><div><p>Dated: <b>FEBRUARY 17, 2004</b></p></div></div>					
<div style="display: flex; justify-content: space-between;"><div> <b>Signature</b> <b>ROBERT G. CROUCH</b> REGISTRATION NO. 34,806 <b>MARSH FISCHMANN &amp; BREYFOGLE LLP</b> 3151 S. VAUGHN WAY #411 AURORA, CO 80014 720-562-5506</div><div><div style="border: 1px solid black; padding: 5px; width: 300px;"><p>I certify that this document and fee is being deposited on <b>FEB. 17, 2004</b> with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.</p><div style="text-align: center;"> <b>Signature of Person Mailing Correspondence</b> <b>TERRI BELICH</b> <b>Typed or Printed Name of Person Mailing Correspondence</b></div></div></div></div>					
CC:					